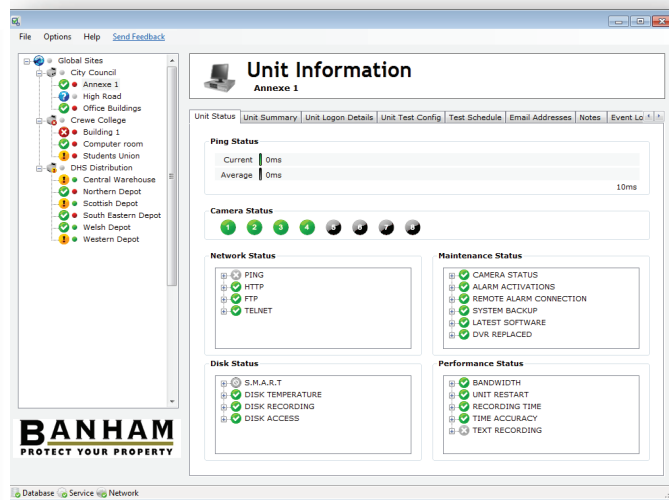
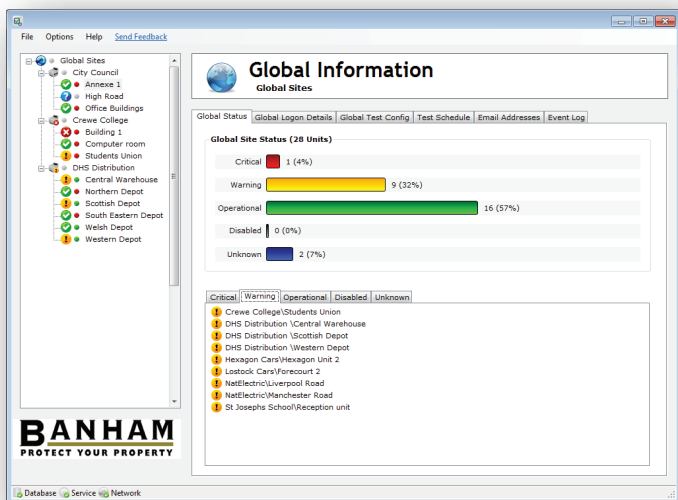


Ensure your CCTV system is working when you need it most.



What is a CCTV health Check?

In addition to the annual on-site maintenance service, where our engineers inspect the condition and focus of your cameras, examine the network recording unit, provide any firmware updates and check the security protocols of your system's network, Banham can now offer an automatic off-site service to monitor the health of your CCTV system, thereby ensuring that the cameras, NVR and the network are operating correctly at all times.

How does it work?

Our CCTV health checking service remotely connects to your CCTV system and retrieves diagnostic and operational information detecting common problems such as:

- Connection and network issues
- Camera failures and tampering
- Hard Disk failures
- Recording issues
- Time accuracy, and more

Benefits

This service automatically detects and reports issues to us as they happen.

- Issues are detected automatically
- Checks carried out 24/7
- Targeted service visits
- Reduced system downtime
- Daily system status reports
- Live status web page view

Why have your CCTV checked?

When a CCTV system develops a fault is vandalized or tampered with, the problem may not be discovered until the next maintenance visit, which may be after a critical incident has taken place.

By continually monitoring the health of your CCTV system we can ensure that if something fails we can report the problem to you quickly and, where necessary, arrange a service visit to rectify the problem.

AUTOMATED CHECKS

- 24/7 Remote Checking
- Automated fault reporting
- Reduced system downtime

RAPID RESPONSE

- Immediate fault notification
- Proactive remote response
- Service visit if required

CUSTOMER REPORTS

- Daily System Status emails
- Site reports

For more information about our unique CCTV Health Checking solution, please contact our sales desk: 020 7622 5151